

Repair Form

Please print out this form, complete the details below and **enclose** it with your unit.

IMPORTANT: Send your unit using a traceable or track-able shipping method using a parcel company e.g. parcel2go.com or Royal Mail Special Delivery. We are not responsible for lost units. It is equally important that the unit is properly protected from damage whilst in transit. Use several layers of bubble wrap/foam/polystyrene chips and ideally pack it into a large twin-walled cardboard shipping carton.

Your details (We will use this address to return your unit to you)

Name:		Date:	
Address:		Post code:	
Telephone number*:		Email address*:	

*Please provide two methods of contact as a precaution

Nature of problem (Please provide as detailed an explanation as possible)

We will contact you with the cost of repair before commencing unless you advise us otherwise.

Details of your vehicle

Model:		Registration number:	
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Vehicle chassis number (VIN)*:

*The VIN number can be found on your V5 (vehicle registration document) or on the passenger side of your car's windscreen, usually covered by the left wiper. The VIN is 17 characters long and starts with WV for Volkswagens, TRU, WAU, WUA for Audi cars.

Please send the unit **including** this form to;

Satnav Systems (UK) Ltd
Unit G, Argent Court
Hook Rise South
Surbiton
Surrey KT6 7NL
020 3141 4114